

QL Player setup – Install LG WebOS For Navori QL

A. WebOS Version, Updating the Firmware & Important Notes

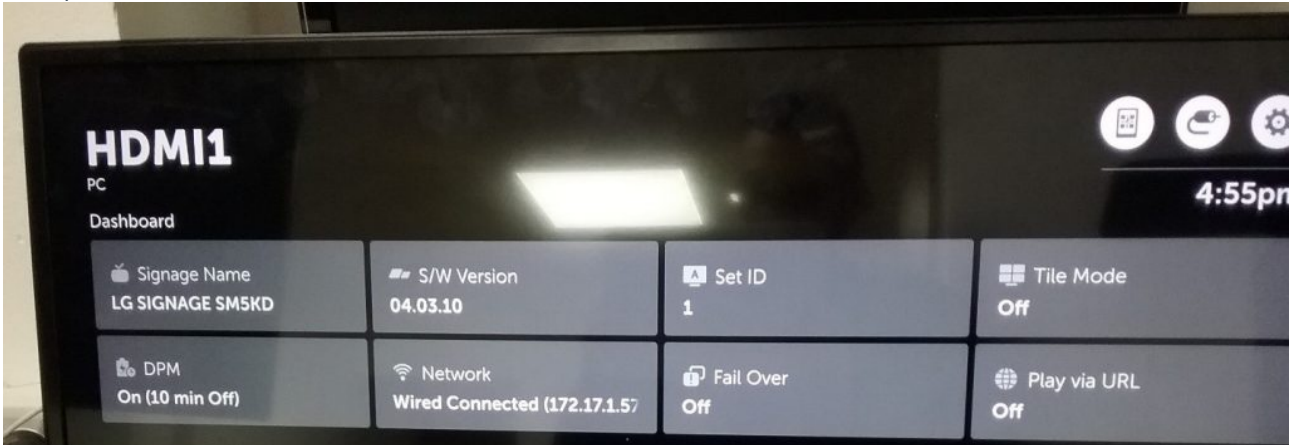
WebOs Version required: LG WebOS 3.2 + and above.

Firmware: please use the latest firmware based on your model. Please contact your LG Representative to obtain the firmware and upgrade via USB or LG Web Console (<https://www.lg.com/us/support/help-library/updating-firmware-tv-CT10000018-1430510575535>)

The following models have been tested by Navori: LG 32SM5KE (4.0) and LG 49SH7E-BJ (4.0)

For any customers facing issues when using content in portrait mode, we have been advised by LG to ensure your display is running the minimum firmware: v4.06.50 (firmware released to address several playback issues)

Example:



Upgrade the Firmware

This link explains how to upgrade your firmware .

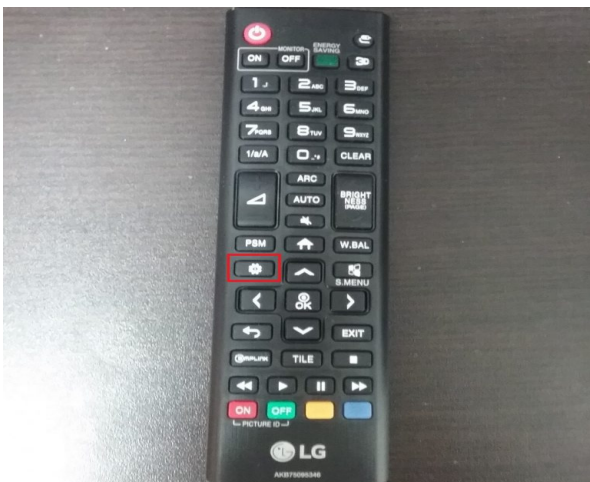
<https://www.lg.com/us/support/help-library/updating-firmware-tv-CT10000018-1430510575535>

Please Note you can also upgrade the firmware from the LG webConsole. refer to the following FAQ:

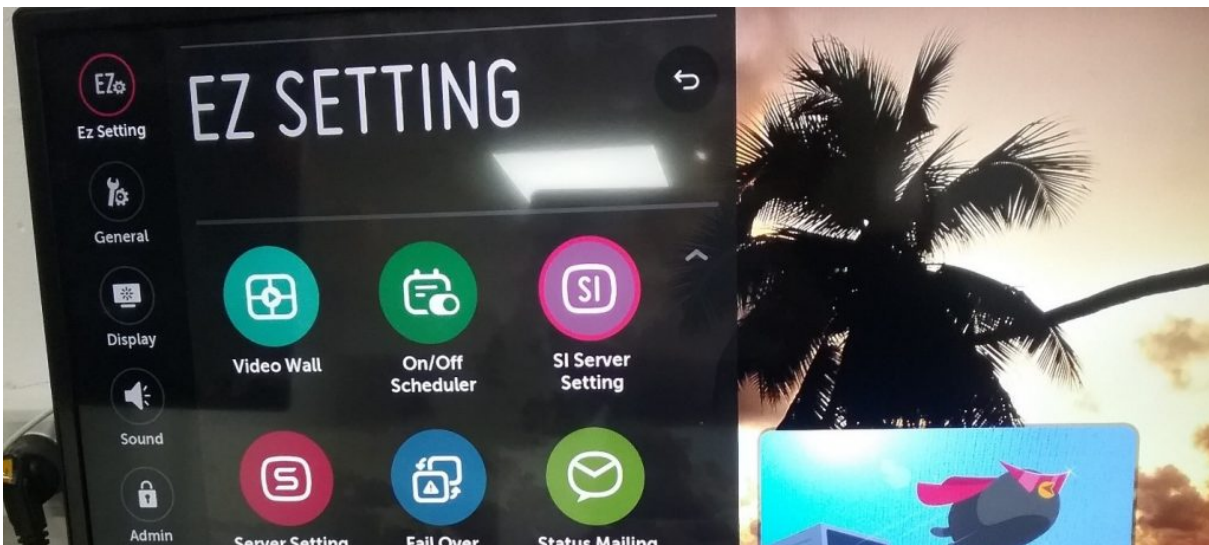
<https://support.navori.com/introduction/ql-player/how-to-upgrade-lg-firmware-via-lg-web-console/>

B. Setup the URL Launcher Settings.

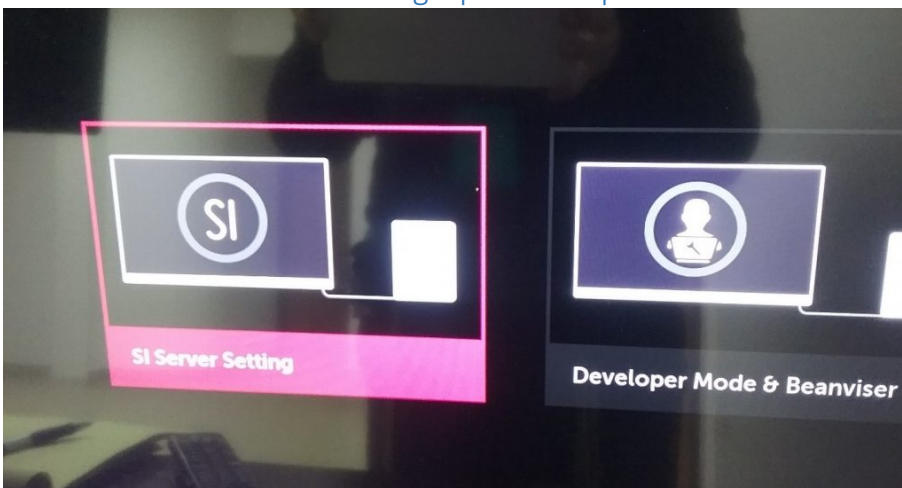
1 Using your remote control press the settings button.



2. Using the Arrows your remote navigate to **Settings > General** and setup the accurate **timezone** and **Internet Connection(VERY IMPORTANT!)** , Once this is complete select Settings and navigate to the **SI Server Setting** button and press OK.



3. Choose the **SI Server Setting** Option and press OK.

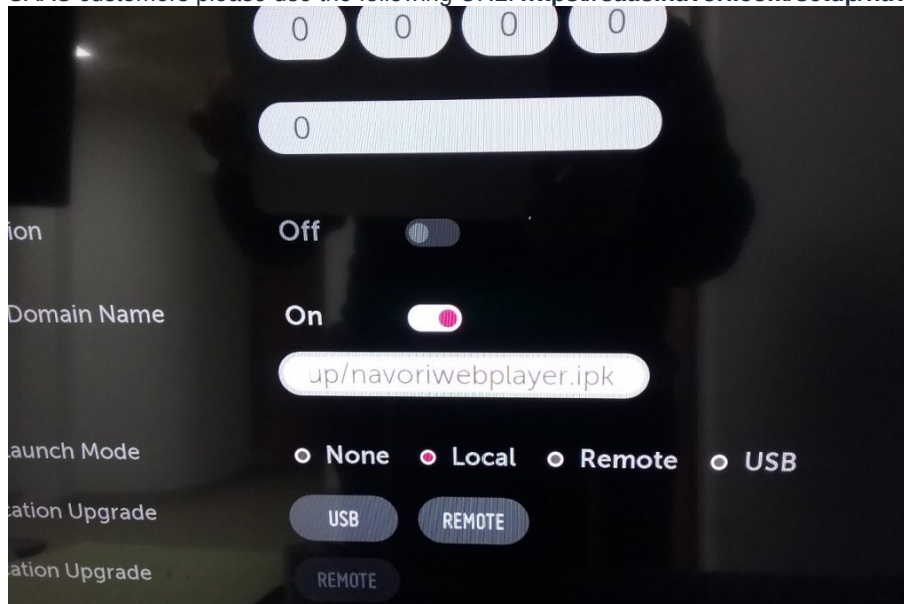


4. In the Domain Name field indicate your URL Launcher setting. The address extension MUST have the “ipk” extension and select the IPK radio button further down. eg:

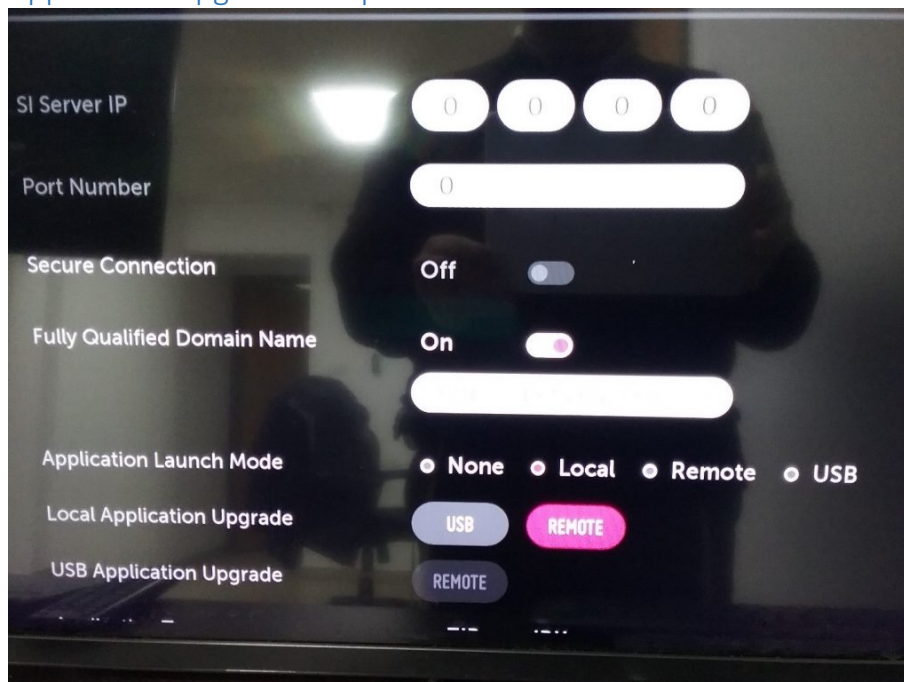
On premise customers: <https://my.server/setup/navoriqplayer.ipk>
(modify the part in red to match your server url).

It is extremely IMPORTANT you enter the correct URL otherwise your player might go offline.

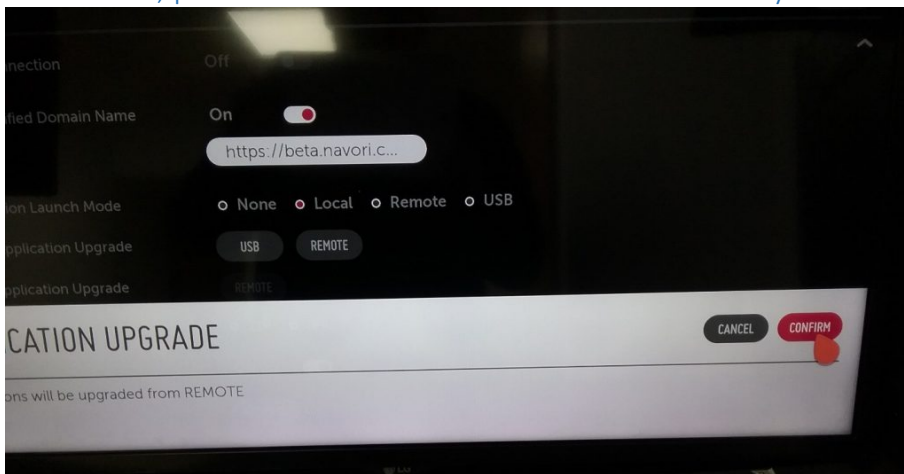
SAAS customers please use the following URL: <https://saas.navori.com/setup/navoriqplayer.ipk>



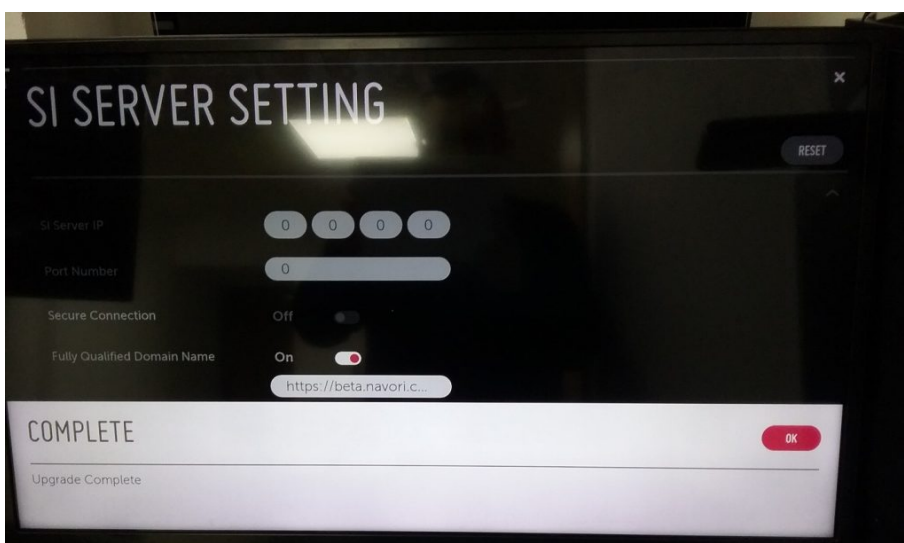
5. Using the arrows on the remote control, navigate to the “REMOTE” field under Local Application Upgrade and press OK.



6. Press “CONFIRM” to update your settings. If you get an error message stating “server not found”, please check date and time are set correctly on the system.



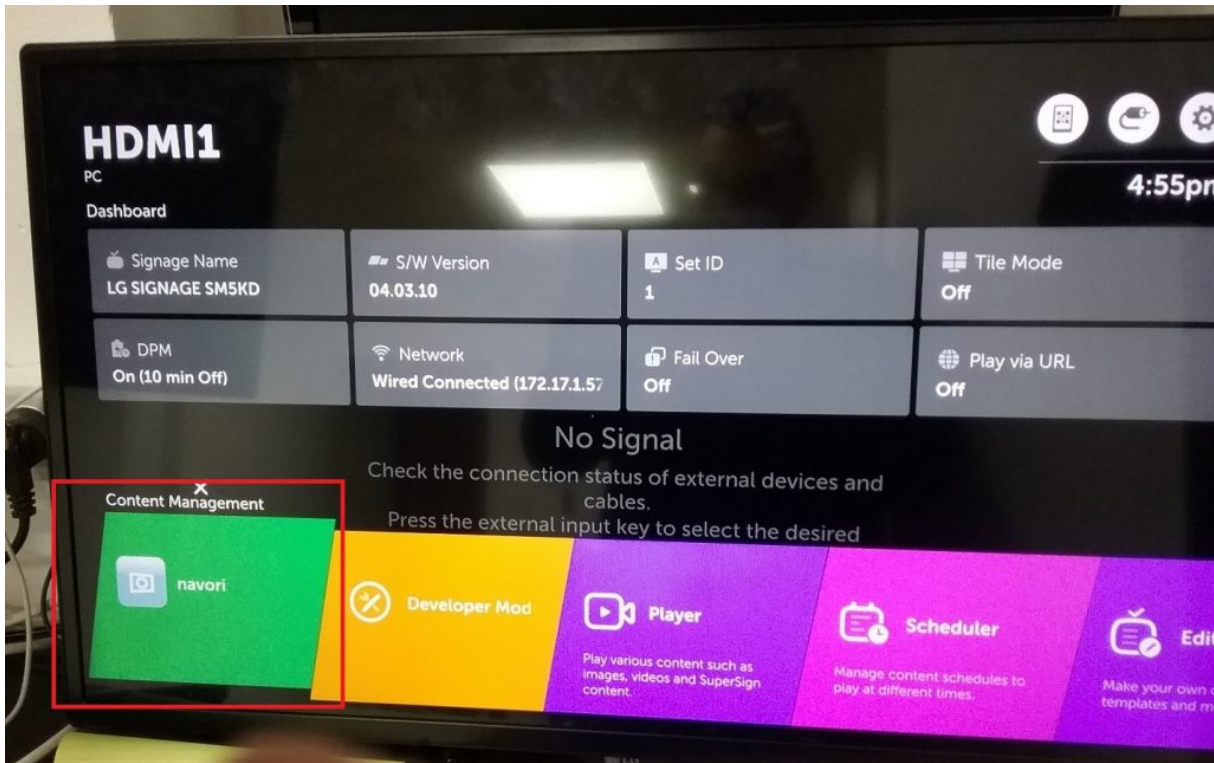
And press “OK” to complete the settings.



7. Using your remote control press the Home button.



Using the arrows on the remote control, select the “navori” option and press OK to Launch the Engine.



you will be prompted to enter your Server URL followed by your credentials or you may use the advanced section to manually enter a license number.

SAAS Customers please enter the following URL into the activation:<https://saas.navori.com>

On Premise Customers please enter your URL into the activation, this should be the same URL you access the Navori CMS:<https://IPorDNS.com> or <http://IPorDNS.com>

IMPORTANT! Please be sure to enter the whole URL including http or https:// – otherwise there is a chance your player will not be able to communicate with your server and go offline.

YOU MAY NOW BEGIN TO SEND UPDATES TO YOUR PLAYER FROM THE NAVORI QL MANAGER INTERFACE!